East and North Hertfordshire

Useful contact details

If you have any questions about your medication, including the purpose and potential side effects, please contact our dedicated patient helpline for advice:

Dedicated Patient Helpline

2 01438 286150

Monday to Friday, 2pm - 4pm or email: medinfo.enhtr@nhs.net

Patient Information

Sharing Medicine Information with your Community Pharmacist (local chemist)

Pharmacy Department

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You can request this information in a different format or another language.

Introduction

The purpose of this leaflet is to explain about sharing information of your medicines with your community pharmacist (local chemist).

Being discharged from hospital

On discharge from hospital, you may be issued with a supply of medicines to take home with you (known as TTOs). These could be in addition to the medication you already have at home, or your medication may have changed. This will have been explained to you by a member of the nursing staff on the ward.

Information about your medicines is routinely sent by the hospital to your GP practice so they can update your records.

The hospital pharmacy can also send information about your medicines to a community pharmacy (local chemist) of your choice. This is done electronically and securely. This allows the community pharmacist to:

- be made aware of your hospital discharge
- update their records
- support you with any medication changes
- ensure there is the opportunity to discuss any medicine related issues (including side effects), how to take medicines safely, and how to get the most out of your medicines
- ensure subsequent prescriptions are appropriate
- contribute to the continuity of care when you leave hospital

What do I need to do?

If you are in agreement that you would like a copy of your discharge prescription to be shared in this way, the hospital pharmacist or pharmacy technician will ask you for the name of your preferred community pharmacy and confirm your contact details. The community pharmacist may wish to contact you following discharge from hospital.

Please also visit your community pharmacist to talk about your medication changes (if any) after discharge.

Important - You will still need to obtain a repeat prescription from your GP for any new or changes to your existing medications.