Patient information

East and North Hertfordshire Teaching NHS Trust

Referrals to the Woodlands Unit

You have been referred to the Woodlands Unit at Lister Hospital so we can look more closely at your ongoing health problem.

When will you hear from us?

We will phone you within 48 hours to arrange an appointment.

The Woodlands Unit is an emergency gynaecology unit, we see people based on how urgent their needs are. Please try to come to the first appointment we offer you.

What might happen at your visit?

You may be asked to:

- talk with a doctor or nurse
- have a blood test
- have a physical check-up
- have an ultrasound scan

Some of these checks may feel private or personal. We will:

- always ask for your permission first
- always make sure a trained staff member (chaperone) is with you

Who can come with you?

You may bring one support person with you. Please do not bring children. As space is limited, your support person might need to wait outside until you are called in.

Will I need more than one visit?

Sometimes we need to see you more than once before we can understand or help with your health problem. Your doctor or nurse will explain this to you and arrange your follow up appointment.

Important
If your symptoms get worse before we phone you, please call the Woodlands Unit on 01438 286190.

Further information

Woodlands Unit – Pink Zone, Lister Hospital:

Opening Hours:

- Monday to Friday, 8.30am – 7.00pm
- Saturday, Sunday, and Bank Holidays, 9.00am – 4.00pm

Outside of the above hours, NHS 111 can help if you have an urgent medical problem and you're not sure what to do. It is available 24 hours a day, 7 days a week.

Useful contact details

Woodlands Unit

- Telephone 01438 286190

East and North Hertfordshire Teaching NHS Trust:

- Website www.enherts-tr.nhs.uk
- Telephone 01438 314333

Leaflet information

You can request this information in a different format or another language; please speak to your doctor or nurse.

Date of publication: March 2023
Version number: 2
Author: D White, A Digweed
Reference: Gynaecology
Review Date: September 2029

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