

Patient Information – Referrals to the Woodlands Unit

You have been referred to the Woodlands Unit for further investigation regarding your ongoing health condition. **You will be contacted within 48 hours** regarding an appointment.

We aim to contact you as soon as possible, however, the Woodlands Unit is a gynaecology emergency unit and appointments are prioritised based on clinical needs. Please attend the first available appointment offered if possible.

You may be invited to come in for a face-to-face consultation and be offered a blood test, physical examination, and/or ultrasound scan. As these are likely to be intimate investigations, you will be asked for your consent, and these will only be undertaken if a formal chaperone is present.

You can bring one support person with you to the Woodlands Unit, but we ask that you do not bring any children with you. As waiting space is limited, your support person may be asked to wait outside the unit until you are called into a clinical room.

You may need more than one visit to the Woodlands Unit before we can help to diagnose or support you further with your health concern, this will be explained to you at your appointment.

Important

If your symptoms become worse whilst you await our phone call, please contact the Woodlands Unit on **01438 286190**

**Woodlands Unit – Pink Zone
Lister Hospital**

☎ 01438 286190

Opening Hours:

Monday to Friday, 8.30am – 7.00pm

Saturday, Sunday, and Bank Holidays, 9.00am – 4.00pm

Outside of the above hours, NHS 111 can help if you have an urgent medical problem and you're not sure what to do. It is available 24 hours a day, 7 days a week.

☎ 111

