

Introducing your MVCC Clinical Nurse Specialist (CNS) for skin cancers and melanoma

Skin Cancer & Melanoma Clinical Nurse Specialist

Naomi Vacca

- Telephone (office) 0203 826 2095 / (mobile) 07825 934 217

If I am not available, please leave a message on my voicemail and I will return your call as soon as I can. Please note this is not an emergency number and I am not able to deal with appointment related queries.

My normal working hours are:

Monday - Friday 8am - 4pm

Introduction

My name is Naomi Vacca. I am the Clinical Nurse Specialist with responsibility for patients with skin cancers.

My role is to be a key point of contact for you here at the Cancer Centre. I will be involved in the co-ordination and organisation of your individual treatment programme and work closely with other members of your treatment team. Starting treatment for cancer can be a confusing and worrying time for you and your family and it is my role to help reduce the stress and anxiety that you may be experiencing.

Please note: If you develop any side effects (diarrhoea, skin rash, fatigue, temperature etc) as a potential result of your treatment, please contact the Acute Oncology Service immediately and do not wait for me to return your call. When reporting side effects you must act swiftly and through the right channel for your own safety. Feel free to contact me after notifying AOS.

Further information and support

Lynda Jackson Centre at Mount Vernon Cancer Centre.

The centre is staffed by healthcare professionals and specially trained volunteers who are able to provide support and information on all aspects of cancer and its treatments.

- Drop-in centre

- Telephone helpline
- Benefits advice
- Pre-treatment visits
- Complementary therapies
- Relaxation classes
- Counselling

Opening hours

Monday–Friday: 9.30am–4.30pm

The Lynda Jackson Centre is situated between the Cancer Centre and Gate 3 (White Hill)

- Telephone 020 3826 2555
- Website www.ljmc.org

Useful contact details

Mount Vernon Cancer Centre – 24/7 Triage Line (Alert Card Number):

- Telephone 07825 028855
 - If you need emergency medical advice at any time of the day, weekends and public holidays included.
 - This is an advice line only and should not be used for non-emergency medical issues. Please ensure you call the correct number and if not answered, leave a message with your details, best contact number and reason for your call – the AOS Team will aim to call you back as soon as possible.

If your symptoms are getting worse and cannot wait for their call back, you should call 999. The AOS at MVCC is not a walk in service, and you should not attend MVCC without an appointment.

Other Emergency details:

If you need urgent help or advice, please call

- Your GP or NHS 111
- Your local Emergency Department (A&E)

MVCC Contact Centre:

For general enquiries and appointments

- Telephone 0333 332 5470
- Email mvccskinsec.enh-tr@nhs.net

Outpatients Pharmacy:

- Telephone 0203 826 2505
 - If you are expecting medication to be delivered to you or to arrange a collection

Leaflet information

You can request this information in a different format or another language; please speak to your doctor or nurse.

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We have a number of activities at MVCC designed to support our patient's health and wellbeing before, during and after treatment.

Some run on site, some are offered virtually or by phone and some are available to friends and family members.

The programme is published each month and is available to view using this QR code or at:-



https://ljmc.org/health_wellbeing