Patient information

East and North Hertfordshire Teaching NHS Trust

Colorectal Nursing Service

Lead Colorectal Clinical Nurse Specialist: Jackie Hayward (Mon/Tues/Weds/Thurs)

Colorectal Clinical Nurse Specialist: Lauren Beach (Tues/Weds/Thurs/Fri) Scott Horsley (Tues/Weds/Thurs/Fri)

- Direct Line Telephone 01438 285684
- Mobile 07887 633071

The Colorectal Nursing Service consists of qualified nurses whose particular interest and expertise is in bowel problems including cancer. The colorectal nurses are here to support you and your family through this stressful time. We are here to ensure you receive accurate information and to try to answer any questions you may have.

- We co-ordinate any investigations and organise appointments as required. We aim to work closely alongside you and your consultant at all times. We have a wealth of clinical knowledge.
- We may have contact with you on the telephone, meet with you if you are admitted to hospital or see you in the outpatient department.
- The Colorectal Nursing Service is a specialist support service for you, so please feel free to contact us with any questions or queries, or if you just need to talk about something. We are available Monday to Friday.
- If you feel you may be interested in any support groups or need more written information, please ask us.
- If you or your relatives wish to see your consultant about any concerns, please call us and we can arrange this.

Please note, the direct line telephone number is connected to a voicemail. We may be in clinic or visiting patients in the wards, so please leave a message and we will return your call as soon as possible.

Useful contact details

East and North Hertfordshire Teaching NHS Trust:

- Website <u>www.enherts-tr.nhs.uk</u>
- Telephone 01438 314333

Leaflet information

You can request this information in a different format or another language; please speak to your doctor or nurse.

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