

E&NH0656

Ophthalmology gain Purple Star



Above: The Purple Star Award was presented to Mr Michael Toma (consultant ophthalmologist and clinical director), Gavin Howcroft (expert by experience) and Louise Jenkins (strategic liaison nurse from the health liaison team)

Stevenage, UK – 17 December 2018 – The Lister’s ophthalmology team is celebrating after being presented with the Purple Star Award.

The Purple Star, awarded by the health liaison team at Hertfordshire County Council, was given for the improvements the ophthalmology team has made to make sure the service they provide for patients with learning disabilities is adjusted to suit their needs.

The Trust’s director of nursing, Rachael Corser, said:

“This is a brilliant achievement for our team, recognising their hard work and dedication in meeting the requirements of the Purple Star Promise. It is another example of how we are continuing to improve the quality of care we provide and putting our patients first.”

To find out more about the Purple Star, visit the [Hertfordshire County Council website](#).

Notes to editors

To earn the Star, services need to meet a number of standards set out in the Purple Star Promise, including the:

- Promotion and use of the Purple Folders – where patients with learning disabilities record health information about themselves, including their likes, how they want to be addressed, approached, what makes them happy and what makes them scared;
- Production and use of accessible information – such as easy read leaflets, signage and letter;
- Ability to demonstrate the awareness, recording and reporting of safeguarding concerns.

The East and North Hertfordshire NHS Trust

The Trust provides a wide range of acute and tertiary care services from four hospitals, namely the: Lister in Stevenage; New QEII in Welwyn Garden City; Hertford County in Hertford; and the Mount Vernon Cancer Centre in Northwood, Middlesex

For more information about the Trust, go to the [website](#).

For more information, please call the communications team on: 01438 285362 or 01438 285940; for out-of-hours calls, please page the duty press officer on 07659 103839.

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