

Appendix 4

CARER'S AGREEMENT

Patient Name	Date
Hospital Number	Review Date
D.o.B	

This Agreement outlines how we can support your desire to care for the person whilst they are in this hospital

This is a written agreement drawn up between you and the nursing and rehabilitation staff as the patient's Carer.

Where the patient is able to exercise choice they should be included in this agreement.

It describes how we can work in partnership for the benefit of the patient and specifies how you (the carer), at your discretion and availability, highlights which responsibilities we as hospital staff will facilitate you to provide as and when you wish and are available to do so.

This agreement can also be used with paid carers who are supporting the care whilst in hospital e.g. for patients with learning disabilities.

Arrangements for visiting/extended visiting hours or staying overnight on the ward.

- Discussion of regular breaks and arrangement for these.
- Benefits for Carers, such as food and drinks voucher (contact Carers lead).
- Carers can visit outside of normal visiting to provide care if they wish to.
- Carers can stop overnight to provide aspects of care giving (beds available contact Carers Lead).

How you can support the Hospital staff in caring for the patient in conjunction with the operation of the ward.

- Make sure the needs of every patient comes first and that their right to privacy is respected.
- Be sensitive to your cared for and other patient: their extreme tiredness may mean allowing them time to rest.
- Keep noise levels and movement in the ward to a minimum so that other patients are not disturbed.

What aspects of personal care you are willing to provide when you are on the ward.

- Agreement between the patient, carer, nursing and rehabilitation staff.

What aspects of personal care will be provided by hospital staff.

- All personal care is the responsibility of the hospital staff and Carers may assist if Carer wishes to help, as deemed consistent with this agreement
- Manual handling is the responsibility of Hospital staff.

How you can be involved in feeding the patient or administering medication.

- This is the responsibility of the hospital staff and may be delegated to you, the Carer, as deemed beneficial within this commitment.
- Recording of the nutritional intake can be undertaken by the patient/carer under the supervision of Hospital staff.
- Recording of medication is the responsibility of the hospital staff.
- Self/Carers administration of medicines policy

Whether you can be present when the patient is examined receives treatment or has a consultation with the doctor.

- With consent of the patient when possible.

Any information about the patient's condition that would be helpful for you to share with staff.

- For dementia patient as the Carer to complete “This is me”
- For learning disabilities patient do they have a purple folder?
- Community service patient sometimes have a red folder.
- Patient routine.
- Patients level of care needs.

How you will be involved in decision-making regarding the patient’s care, treatment and discharge.

- Provide discharge booklet and an easy read version for patients with learning disabilities.
- If there is more than one Carer, identification is needed of a main Carer to cascade information.
- Sharing estimated discharge date from the onset.
- Providing the carer with sufficient information to safely care for the patient after discharge.
- How to access support and information.

Who you should speak to if you have concerns about the patient or your own treatment as a Carer.

Carers Lead ext 4182 (Lister/QEII)
Debbie Whittaker NSM(Mount Vernon)

Name of Carer (Printed).....

Signature of Carer.....

Signature on behalf of the Trust

Print Name..... Position.....

Signature of Patient (where appropriate).....