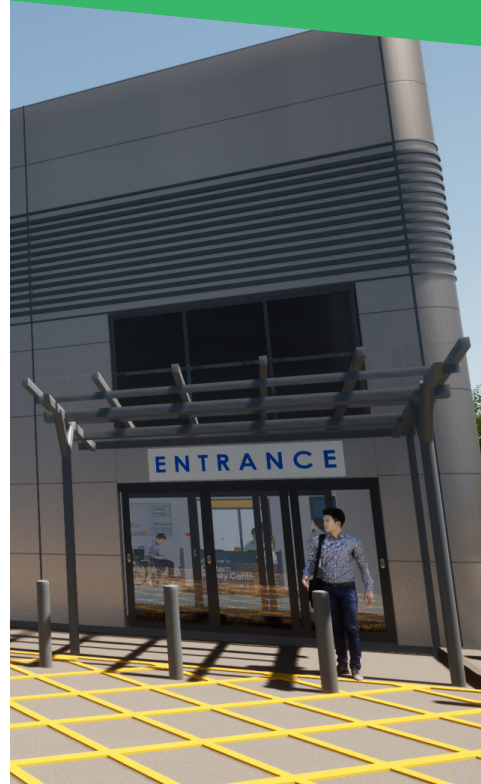




Supporting kidney patients

# We're moving and improving our renal unit for Luton and Dunstable!



**In autumn 2021 we will open our new Chiltern Kidney Centre - the centre will have more space, a larger range of services, and will ensure we continue to deliver high-quality care in to the future.**

**The Chiltern Kidney Centre  
(Relocation of the Luton Dialysis Unit)**

**Location: Unit 6, Nimbus Park, Houghton Regis, LU5 5WZ  
Due to open: autumn 2021**

## Introduction

The Chiltern Kidney Centre is designed to be more than a place where patients receive regular dialysis treatment.

When kidney function is failing many issues often need to be addressed which vary widely between individuals. Central to the facility is the ability of our multi-professional teams to work locally to explore the potential for different modalities of dialysis and transplantation and to address the challenges each pathway presents. Multiple patient and family contacts are anticipated weekly with patients being able to access care, advice and support from dieticians, social workers, counsellors, benefits advisors, pharmacists, and anaemia and diabetes specialist practitioners.

Several transplant, pre-dialysis and dialysis clinics will take place on site to reduce hospital attendances. Facilities for patient education, peer support and group meetings will also be available on site. Ample car parking will provide rapid access to clinics and dialysis appointments with more efficient drop off and pick up facilities aiming to shorten waiting times.

A self-care facility with its own entrance will be available to allow patients who have been fully trained to do their own dialysis to treat themselves with the timing, frequency and duration of their choice.

The design of the Chiltern Kidney Centre has also assimilated the learning from COVID-19 with facilities for enhanced social distancing and augmented infection prevention precautions.

## Plans and artist Impressions



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Due to open: Autumn 2021

### **Will my dialysis schedule change?**

The current patient dialysis schedule will remain in place.

### **Will there be changes in staffing?**

The current staff in the Luton unit will be moving to the centre however with increasing patient numbers new staff will be joining the team in due course.

### **What services will be provided at the new Chiltern centre?**

The new Chiltern Centre will provide haemodialysis treatment, haemodialysis self-care services, advanced kidney care, renal support services, and dietetic services. In the future we aim to have transplant clinics, diabetic and podiatry clinics.

### **What are the public transport facilities to the new centre?**

The nearest bus stops are located on Lovett Way, approximately 450m (5-10 min walk) to the southeast of Nimbus Park. The bus stops provide access to the 74 service, operated by South Beds Dial-a-Ride, with services running Monday to Saturday between Toddington & Hockliffe and Dunstable. Further bus stops are located within the White Lion Retail Park, which provide access to the South Beds Dial-a-ride services, as well as services operating on the Luton-Dunstable guided Busway system (31, E, C and A).

There are taxi companies operating in the local area. Dunstable Taxis provide a quick, reliable service. They can be contacted on 01582 666 444.

### **What are the parking arrangements at the centre?**

There will be plenty of parking available for both patients and staff with a total of 68 parking spaces. There will also be disabled parking access and an ambulance drop-off point just outside the centre.

### **What arrangements will the Trust make for transporting dialysis patients?**

Patients eligible for transport will be transported to the new centre the same way they are transported to the current unit. The renal department will work with the transport company to ensure a smooth transition to the new centre with minimal disruption to the transport services.

### **What will the arrangements be for TV and internet at the centre?**

Each treatment bay will have a TV as well as free WiFi available at the new unit.

### **Will there be room for family members to wait while dropping off and collecting patients?**

In line with current NHS and Government guidelines around coronavirus, anyone accompanying a patient will not be permitted to wait in the building. This may change as restriction and government guidance changes.

### **What facilities will there be for patients in wheelchairs and patients with disabilities?**

The building will be fully compliant for disabled access including disabled toilets and parking facilities.

### **What arrangements will there be for Shared Care and Home Dialysis?**

The Chiltern Centre will be able to provide shared care, self-care and eventually home therapies training over the first year of opening.

### **Will transplanted patients attend clinics at the centre?**

This is the long term aim, and will be developed after the initial bedding in period of dialysis services starting.

**How will the centre be made COVID-19 safe?**

Every effort will be made to ensure patient safety. There will be a one way system in and out of the building and separation screens between patient's bays, as well as continuing use of PPE (Personal Protective Equipment) and social distancing measures in place.

**Will there be facilities for the Lister Area Kidney Patients Association (LAKPA) to publicise its work?**

There will be whiteboards and pin boards available that can be used by LAKPA to share details about their support services. There will be a conference room available for LAKPA to use for their meetings by arrangement to help ensure LAKPA's services are accessible to Luton patients.

**Is there support available for patients who may incur additional costs travelling to the new centre?**

Depending on the distance travelled to and from the new centre patients will be able to claim mileage for their travel costs. These costs are currently reimbursed by Luton and Dunstable Hospital and this arrangement will continue when the new unit centre opens.

**Who do patients contact with individual queries or concerns?**

Patients can email [admin@lakpa.org](mailto:admin@lakpa.org) or [strategicprojects.enh-tr@nhs.net](mailto:strategicprojects.enh-tr@nhs.net). There will also be an opportunity to ask questions at our patient webinars being held in June and July. These online meetings will be hosted by the Trust's renal and operations teams and links are published on the trust's website <https://www.enherts-tr.nhs.uk/hospitals/renal/>

**What happens if patients need emergency treatment at a hospital?**

Emergency care will be provided at the nearest local acute hospital Luton and Dunstable Hospital or a direct transfer to the Lister Hospital renal unit.

**How much bigger will the new centre be compared with the existing unit?**

Please refer to the pictures in this leaflet and the video fly-through published on the LAKPA website at [www.lakpa.org/news](http://www.lakpa.org/news).

**Will there be facilities to buy refreshments at the new centre?**

There will be tea making facilities and biscuits available during treatment. In addition there is the Lions Retail Park which is a short walk away.

**How many dialysis stations and patient side rooms will be available?**

There will be 34 dialysis stations in total, as well as eight patient side rooms available.

**Join the patient information Webinars  
Meet the renal and operations team**

Tuesday 22 June 6pm – 6:45pm

Wednesday 7 July 6pm – 6:45PM

Meetings will be online using Glisser and meeting links are published on the trust's website: <https://www.enherts-tr.nhs.uk/hospitals/renal/> or scan the QR code using the camera app on your phone or tablet



Please note that links will not work using internet explorer

