



East and North Hertfordshire **NHS**
NHS Trust

Welcome



Talk & Tour
23rd July 2009



New members New voices

- 1,200 new members sign up to support us
- Over 6,000 public members (July 2009)

- Race for life WGC & Stevenage
- QEII Hospital
- Lister Hospital
- Kaleidoscope Festival, WGC



Having your say

- Feb 2009:** Urgent Care Centre email survey
- March 2009:** First FT member newsletter distributed
- April 2009:** Phase 3 car parking forum
- June 2009:** Trauma & Orthopaedics planning workshop
- July 2009:** Website e-survey
- Sept 2009:** AGM



Our journey to foundation trust status

- 1 FT application to Strategic Health Authority for approval
- 2 Secretary of state approves Trust to Monitor
- 3 Governor elections undertaken
- 4 Authorisation as the East and North Hertfordshire NHS Foundation Trust





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Our changing hospitals



Stephen Posey, Director of strategic development
Barbara Jenkins, Associate director,
clinical reconfiguration and design

Delivering quality health care for Hertfordshire programme

- Trust responsible principally for Lister projects, four phases
- Local general hospital and urgent care centre network developments led by PCTs
- County-wide programme board
- Real progress being made



Lister phase one: Lister Surgicentre

- Clinicenta private sector NHS partner. Financial close reached April 2009
- Construction under way opening April 2011
- Day case surgery and some short-stay surgery
- Full range of ophthalmology services
- Six operating theatres
- 26 inpatient beds
- Outpatient services



Where are we now ?

- Surgicentre is a Key step in implementing *Delivering quality health care for Hertfordshire* programme
- Project board established, with the Trust playing a key role alongside Clinicenta
- Early focus is on operational policies, protocols and training framework
- Staffing arrangements will be finalised in 2010, when consultation process will also take place



Lister phase two: maternity services

- Planning approval gained July 2009 with final SHA approval August 2009
- Work begins August 2009 with construction complete Autumn 2011
- Includes a Consultant-led unit, co-located midwife-led unit, day assessment unit and upgraded neonatal unit
- Improved physical environment will enhance the patient experience, the working environment for staff and user uptake of our service



Where are we now ?

- Movement of staff in non-essential services to other locations to free up decant space
- Recruitment of clinical lead to support project
- Land cleared ready for construction
Finalised plans for SHA approval



Lister phase three: car parking

- Lister will need 2,000+ spaces up by around 800 from today
- Our solution is a multi-storey car park with new updated travel plan
- Recognise significant site disruption with three construction projects from 2009/10
- Car park construction takes around a year
- Patient and visitor disruption minimised through off-site parking (primarily for some non-clinical staff)
- Site management group established to manage site changes



Where are we now ?

- Additional residences parking
- Maternity project parking restrictions (Sept 09)
- New car park front of Strathmore (Sept 09)
- Initial park and ride scheme to begin 2009
- Main car parking changes, inc. full park and ride (early 2010)



Multi-storey proposal

- **Six-storey car park by Lister's main entrance**
 - provides some 670 spaces
 - linked to hospital and features a plaza
 - PTS ambulance and blue badge parking on ground floor



Phase 4 Lister acute services consolidation

- Aim is to ensure emergency department changes delivered by Spring 2012
- Phase four business case for Trust Board approval in Autumn 2009
- Refurbishment and upgrading of remaining clinical areas addressed via Trust's capital programme 2014 onwards



Seven projects

Emergency care	A&E and urgent care centre, new ward block, radiology and fracture clinic
ICU and wards	Increase in critical care and ward refurbishment
Theatre and endoscopy	New block for four theatres, day surgery and endoscopy rooms
Health records	Exploring options for service delivery
Pathology and mortuary	Looking to automated service with <i>hot lab</i> and increased mortuary capacity on site
Enabling works	Any ward or department that needs to move to enable space for other developments, in time will address support services for additional activity
Therapies	Re-provision of inpatient service and outpatient service moved to the community



Where are we now ?

- **Wide recognition within the Trust of benefits of consolidated services: improved clinical outcomes, all senior clinical staff on one site, the right patients being treated in right place at right time and more effective and safe staff rotas**
- **All seven projects launched with clinicians directing**
- **Enabling works commenced with more staff moving off site, offices provided in residences block, ward plans developed and construction due to commence in autumn in tower block**

