

# The Trust switches to 100% e-RS referrals on 31 August.. Are you ready?

“Reducing the number of paper referrals by using e-RS allows me to spend more time with my patients”



**Dr Sheryl-Kay Patel**  
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On 31st August the East and North Hertfordshire NHS Trust will switch to only accepting electronic referrals. From this date the Trust will return all non e-RS referrals to practices for resubmission. To avoid any delay to patient care please ensure that your practice is ready to go paper free.

To help transition to 100% e-RS referrals, your local e-RS leads are monitoring referrals and will be working with practices to resolve any issues preventing them from using e-RS effectively.

We will be sending you full details of the paper returns and resubmission process, along with responses to your frequently asked questions with our next bulletin.

## Need help?

If you need help booking via e-RS please contact your e-RS lead at your CCG

## The Data Story

Since 1 August the Trust has received 790 paper referrals which should have come through e-RS, 630 of which came from 31 practices. We will be working with the CCGs and practices over the next two weeks to achieve 100% electronic referrals. If for any reason your practice is unable to refer via e-RS please contact the local e-RS lead at your CCG.

## Exemptions:

A number of e-RS exemptions have been agreed with your CCG.

You can find a full list of service exemptions [here](#)

#justeReferrals

