

E&NH0506

Who is your local hospital hero?

Opportunity for local people to show they care about hospital team who looked after them or their loved ones – the Trust’s annual awards, (covering the Lister, QEII and Hertford County hospitals, as well as the Mount Vernon Cancer Centre) are now open for nominations.

Stevenage, UK – 23 August 2013 – Each year the Trust’s *Celebration of Excellence* awards are used to mark the achievements and hard work of its staff. This year they will include, once again, a public nomination category.

Commenting on the awards and specifically the public nomination category, the Trust’s chief executive, Nick Carver, said:

“We started this category because we felt our patients and their families would like the opportunity to let the teams caring for them know how they feel about the care and commitment they receive from our staff. The response last year was superb and the winning teams valued their awards more highly because their nominations came from members of the public.”

“There are no set criteria for this award as we know that it is not always what someone said or did, but how they made their patients feel that is important.”

People can nominate an individual or a team. It might be for something specific they did to help them or it could be for how a member of staff treated them, which made them feel better. For example a friendly receptionist who always makes people feel welcome or a nurse who held their hand when they needed it most.

Nominations are now open until 13 September 2013; the awards themselves will take place on 14 November 2013.

2/Who is your local hospital hero?

Making a nomination is easy – just email arc.enh-tr@nhs.net or post to Staff Awards, HR Department, Lister Hospital, Coreys Mill Lane, Stevenage SG1 4AB.

Entries should include the name of the individual or team, which hospital they work in and why they should win. The name, address and phone number of the person making the nomination should be included in case they need to be contacted for more information.

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For more information, please call Peter Gibson, associate director for public affairs on: 01438 781522 (direct line) or Sue Thaw, communications manager on: 01438 285940 (direct line); for out-of-hours calls, please page the duty press officer on 07659 103839.

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